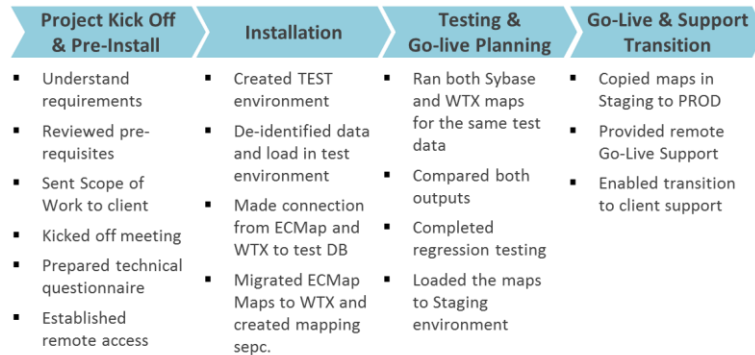# B2B IBM Sterling Integrator Integration

## Client Requirements

Client is one of the largest provider of medical benefits management solutions in the US. Client needed to handle the EDI transaction request using the Sterling Integrator for two core businesses-

- **Utilization Management (UM)** – For Authorization (278) and Eligibility (270) requests

- **Claims Processing** – For plans to process their institutional and professional claims

## Solution Schematic



| Project Kick Off & Pre-Install | Installation | Testing & Go-live Planning | Go-Live & Support Transition |
|---|---|---|---|
| - Understand requirements<br>- Reviewed pre-requisites<br>- Sent Scope of Work to client<br>- Kicked off meeting<br>- Prepared technical questionnaire<br>- Established remote access | - Created TEST environment<br>- De-identified data and load in test environment<br>- Made connection from ECMap and WTX to test DB<br>- Migrated ECMap Maps to WTX and created mapping sepc. | - Ran both Sybase and WTX maps for the same test data<br>- Compared both outputs<br>- Completed regression testing<br>- Loaded the maps to Staging environment | - Copied maps in Staging to PROD<br>- Provided remote Go-Live Support<br>- Enabled transition to client support |

## CitiusTech Solution:

- Analyzed business requirement of the healthcare clients for different EDI transactions - 837, 834, 278

- Migrated claims maps from ECMap to WTX

- Onboarded clients and creating Sterling Integrator Maps for EDI transactions

- Performed Unit and Integration tests on the maps in development environment to ensure accurate data migration

- Assisted in Utilization Management map changes.

## Value Delivered

- Leveraged client's existing expertise and infrastructure to understand the requirements accurately and for diligent tracking of EDI deliverables

- Effectively implemented any required Utilization Management map changes

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## About CitiusTech

CitiusTech is a provider of healthcare technology services and solutions to medical technology companies, providers, payers and life sciences organizations, with over 2,500 professionals worldwide and serving over 75 healthcare organizations globally. CitiusTech's services and solutions include healthcare software development, healthcare interoperability, regulatory compliance, BI/analytics, consumer engagement, care coordination and population health management. CitiusTech helps customers accelerate innovation in healthcare through a number of solutions and accelerators for clinical quality reporting, healthcare big data, cloud computing, mobile health and predictive analytics. With cutting-edge technology expertise, world-class service quality and a global resource base, CitiusTech consistently delivers best-in-class solutions and an unmatched cost advantage to healthcare clients worldwide.

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